Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

emdha Information Technology
(A subsidiary of BTC Networks)
AlMousa Center, Tower 3
6th Floor, Suite 366
12221-2605 Riyadh
Kingdom of Saudi Arabia

Holds Certificate No: **ITMS 779208**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

Digital Trust Services for Individuals and Organizations at emdha Information Technology, at AlMousa Center, Tower 3, 6th Floor, Suite 366, Olaya, Riyadh 11431 Saudi Arabia.
This is with reference toService Level Management Procedure v1.0 Aug 14 2025.

For and on behalf of BSI:

Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2023-01-19   Effective Date: 2026-01-19
Latest Revision Date: 2025-11-04   Expiry Date: 2029-01-18

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