

INTEGRATED MANAGEMENT SYSTEM POLICY

We, emdha, engaged in Digital Trust Services for Individuals and Organizations, are committed to implement the requirements of Quality, Service, Information Security, Privacy Information and Business Continuity Management Systems. Our goals are to provide world class digital trust services to our existing and growing customer base in a secure, accurate, and timely manner, and by protecting their data privacy, with high availability.

emdha is committed to:

- **T**ake accountability for the establishment, implementation, and effectiveness of the Integrated Management System (IMS). Ensure that the employees and other stakeholders are made aware of IMS policies and procedures of the organization. Communicate the importance of effective IMS, and of conforming to the IMS requirements.
- **R**eview the Integrated Management System for its suitability and continual improvement periodically, and when significant changes occur. The Integrated Management System is continually improved to achieve the organizations business objectives, with focus on Information Security, Privacy, Quality, Service Management and Business Continuity.
- **U**niform and consistent Integrated Management System objectives are defined and measured across the organization, and that they are compatible with the context and strategic direction of the organization. Ensure that the IMS satisfies the applicable legal and regulatory requirements related to Information Security, Privacy, Quality, Service Management and Business Continuity.
- **S**trive to ensure that the IMS achieves its intended results. Stakeholders are made responsible for implementation of IMS policies and procedures within their area of operations to meet the needs of the organization and its commitment to customers.
- **T**rain the employees and other stakeholders to improve their skills, awareness, and knowledge for effective implementation of Integrated Management System. Ensure that the resources needed for the IMS are available. Adopt relevant technologies and work practices to enhance organization's process performance related to quality, security, privacy, service delivery and resilience for continual improvement of IMS.

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General Manager

emdha TSP

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